



WESTON PARK

2022 ACCESSIBILITY GUIDE FOR WESTON PARK

Introduction

Weston Park is a seventeenth century stately home built in 1671 and situated in 1,000 acres of Parkland. Facilities comprise the House which has ground floor rooms open to view, the Stables building is adjacent and has a refreshment facility on the ground floor with offices and children's education facilities on the first floor. Close by within the Stables Courtyard there is an auditorium, activity room and toilet facilities all on the ground floor. Woodland walks, the formal gardens and an adventure playground are within easy walking distance.

The 1767 Granary building has been converted to a Brasserie & Pizza & Waffle Kitchen both on the ground floor; with an Art Gallery situated on the second floor accessed by either a staircase or a lift. In the Granary Courtyard there is level outdoor seating. The first and second level floors in the Granary building host one commercial office space for a private business on each level.

Pre-Arrival

Please do contact us prior to visiting Weston Park to ensure we are open. You can phone or e-mail us; all details are at the end of this statement. There is one mobility scooter available to hire, to reserve please telephone 01952 852100. Sadly, Weston Park has no public transport services. The nearest train station is at Albrighton (6.5 miles from Weston), Telford (8 miles), and Wolverhampton (14 miles). A local taxi company can be contacted on 01902 840000 (Codsall Cars) or 01952 222222 (Diamond Cars).

Arrival & Car Parking Facilities

Our public car park will hold 300 cars and we have a number of dedicated accessible parking spaces and coach parking. Parking is free and car parks are gravel, tarmac or grass and are signposted from the entrance. Admission is paid in the Admissions Office at the end of the Granary courtyard.



The Granary Building Entrance and Car Park

Granary Building – Main Entrance

To gain access to Weston Park the entrance is through the Granary Building, the floor in the entrance is level and cobbled. The Granary Brasserie, Pizza & Waffle Kitchen and the Granary Art Gallery are all situated in this building



The Granary Entrance; with automatic doors, cobbled floor and yellow staircase to the Granary Art Gallery

The Granary Brasserie

There are two small steps into the Granary Brasserie, a level access is outside via the patio area which gently slopes. There is a stair climber available. Lighting is dimmable. Tables and chairs are wooden and movable. Menus are available in large print and in Braille upon advance request. Chefs will cater for any special dietary requirements, prior notice is much appreciated. Waitress service is available. Accessible toilet is located just outside the Granary Brasserie entrance



1. The Granary Brasserie – showing steps at the entrance and level access from patio area

2. Granary Courtyard, showing outdoor seating areas

Pizza & Waffle Kitchen

There is some seating on ground level, there is also a flight of stairs to the first floor mezzanine seating area. To access the counter there are two steps, a level access to the counter is outside via the patio area. Chefs will cater for any special dietary requirements, prior notice is much appreciated. It is counter service only, if you do need assistance members of staff are available.



1. View from the counter into the Bakery, with staircase to mezzanine and small steps from counter into downstairs seating area.



2. View from the mezzanine of the Bakery and counter

The Granary Art Gallery

Situated on the second floor, accessed either by a staircase or a lift. The Art Gallery is all accessible with a ramp leading to the higher level of the Art Gallery.



The Granary Lift



1. The Granary Art Gallery – inside view looking down ramp and entrance over to far side.



2. The Entrance Door to the Granary Art Gallery and the Walkway from staircase/lift

Admissions Department

Access is flat with a slope leading into the admissions department, there is a small step on the exit door. There are two wheelchairs available to borrow from the admissions department which are free of charge, these are on a first come first serve basis. There is one mobility scooter to hire, this can be reserved in advanced by telephoning 01952 852100. A £10.00 refundable deposit is requested on arrival, a safety statement must be read through and signed before the mobility scooter can leave the admissions department. The admissions counter is high, staff are easily able to assist customer's needs at their level if required. The room is light and bright, with two glass doors, which have Weston Park logo contrast marking at full-height. An accessible map is available from the admissions department on request and this highlights the best accessible routes around the park and gardens.



1. The Admissions Department, Entrance Door from the Granary Courtyard and the Counter.
2. Admissions Door leading into the Admissions Courtyard, with grate and small step

The Stables Courtyard

The Stables Courtyard has a tarmac path and a large area is cobbled. The Stables Treat Bar, Auditorium and Administration Offices are situated in the Stables Courtyard.



The Stables Courtyard

The Stables

The Stables Treat Bar has level access, there is a tiered level inside which has two steps. Lights in the Stables are dimmable. Chefs will try to cater for any special dietary requirements – food served in the Stables is savoury bakes, baguettes, cakes and ice cream. It is counter service only. Water bowls for service dogs are provided in the Stables Courtyard. The Doncaster Room is accessible via a permanent ramp/slope of anti-slip material.



1. The Stables; the Counter



2. Church Drive Entrance/Exit

The Auditorium

Access to the auditorium is via a permanent ramp/slope of anti-slip materials. The floor is flat and sloped when inside. The Auditorium has a loop system to assist with hearing when films are being shown. Lights in the Auditorium are dimmable

The Stuff Room is next to the Auditorium which is used for educational visits and summer craft activities, entrance is flat and accessible.

The Administration Offices

Access to the administration offices is located on the first floor; a stair climber is available along with staff to assist.

Public Areas -Toilets

Public toilets are on level surfaces with the exception of the Stables Courtyard which has two steps up for access and the Park toilets, which has one step up for access.

Two accessible toilets are available in the Granary building, one outside the admissions department and one in the house. All accessible toilets have pull cord alarmed sirens with anti-slip floor surfaces. These toilets are lit inside and fitted with handrails.



Accessible Toilet and Baby Changing Facilities in the Granary Building

Baby Changing facilities are available in the Granary Building and outside the admissions department, both are fitted with a baby changing unit and changing mat.



Accessible Toilet and baby Changing Facilities in the Admissions Courtyard

Park and Gardens

Garden Walks, Formal Gardens, a Maze, an Orchard and a Woodland Adventure Playground. All accessible on one level with 70% of the formal gardens available to wheelchair users. Well behaved dogs on leads are permitted in all of the outside areas.

The Formal Gardens

Seventy per cent of the formal gardens are accessible by wheelchair, with use of the stair climber available for the remaining 30%. All other paths are stone/gravel based and are usable by all abilities. The Rose Walk and Shrewsbury Walk do have gradients which can be difficult in parts for wheelchairs. A map is available from the admissions desk. Resting seats are provided on most walks. The public areas include close access to four pools and interpretation boards at four locations which are large print. Our picnic area is on grass with a gentle grass slope for access. A variety of seating is available from benches and large tables (in timber) to metal framed seating and cast iron tables



Formal Gardens at the side of the House – pea gravel paths and small steps

The Walled Garden and Maze

The Walled Garden is situated to the side of the Granary Building and is accessible by a pea gravel path running alongside the Granary Building. Footpaths around the Walled garden are flat and pea gravelled.

The Maze is approximately 2 metres in height and paths are small and winding.



Entrance to the Walled Garden and the Orchard with pea gravel path

St. Andrews Church, Church Pool and the Conservatory

St. Andrews church is open to the public most days, there are five steps to access the main church door and then further steps inside to access the church and pews. There is no wheelchair access to the church.



Entrance to St. Andrews Church

Church pool is an open pool facing St. Andrews Church, there are a variety of trees, shrubs and marsh plants surrounding it. There is a life buoy. The grass picnic area is situated next to Church pool, which gently slopes.

The conservatory is located behind church pool. There are two small steps to access the conservatory. The centre of the conservatory is flat with a paved floor. There is a small pool in the centre of the conservatory.



The Conservatory

The Parkland

The Parkland covers 1,000 acres, there are accessible hardstanding paths and roads that run throughout the parkland, and these are flat. There is livestock in the parkland including sheep. There are deer, which are in a fenced compound. There are open pools situated around the Parkland. Toilets in the park have one step up to access.



View of the Parkland with tarmac driveway/path and livestock

Temple Wood and the Woodland Adventure Playground

Temple Wood and the woodland walks are accessed by gravel pathways which are regularly checked by the gardening team. Pea gravel is used which does compact down to form a smooth surface. However, on occasions of heavy rain downpours this can lead to pools of water which can inhibit access temporarily.



Pea Gravel Paths around Temple Wood

There is an open pool in Temple Wood which does not have rope barriers around, it is surrounded by trees, bushes and marsh plants. There are bridges in Temple Wood which can become slippery in wet weather. Temple Wood is accessed via a large wooden door which is propped open on public open days. There are no public toilets available in Temple Wood.



The Wooden Door Entrance to Temple Wood

The Woodland Adventure playground is maintained by the park maintenance team who have had training from The Royal Society for the Prevention of Accidents (ROSPA). The playground has a variety of equipment to cater for all age groups. Some equipment may become slippery in wet weather.

The Party Hut has a small step in the entrance and a tiled floor inside. There are wooden tables and chairs available when playground parties are taking place.

The Miniature Railway

The Weston Park Miniature Railway is privately owned but does offer one accessible carriage converted to carry a wheelchair. There is ramp access to and from the station.

The House



Front of the House



The Tapestry Room with low lighting

The House during public visiting is ground floor accessible, there is a lift available for behind the scenes tours, the wheelchair in the house can only be used in the lift due to the lifts size. Assistance dogs only are allowed in the house. A braille guide is available in the house and large print room description guides. Lighting in the house is a mixture of natural and artificial light. The Tapestry Room is minimally lit due to conservation purposes

Bedrooms

Weston has 27 bedrooms, all different; some have en-suite facilities while others have private bathrooms nearby. One bedroom is designated for accessible use as it is wheelchair friendly with close access to the lift and a ramp into the room and has a more accessible bathroom. All guests are escorted to their bedrooms and because the house is only used on a group/private basis then the occupants' circumstances are obtained in advance. The house butler will be briefed of any disabilities which will determine his actions in the event of a fire. If you are booked to stay in the House and would like to discuss bedroom accessibility please do telephone in advance of your visit.

The building has a modern fire alarm system which "sounds" there are no lights or pads in bedrooms but the butler would go to the bedroom to wake a guest in the first instance of the alarm sounding during the night. There are TV's, radios, and electric blankets in all rooms. They are furnished to a high standard with natural light there are no kettles or minibars. A butler service for food and drink is available.



One of the 27 bedrooms available in the House

Bathroom, Shower-room & WC (ensuite or shared)

All bedrooms have their own spacious bathrooms comprising both a bath and shower option. Some have separate shower cubicles; others have showers running into baths. All taps are conventional twist operated.



One of the 28 bathrooms available in the House

Conference & Meeting Rooms, Banqueting, Clubs & Entertainment

House conferencing rooms are on two levels, ground floor rooms are spacious with large door access and parking on tarmac very close by. Rooms have good light (plenty of natural light as well), chairs are movable although tables will be configured to suit requirements and are less flexible. The accessible toilet is located nearby with ramp access out of the Orangery if required.



Corridor and entrance to the Orangery



The Orangery

Upstairs conferences are accessed via two staircases or the lift if required, and then two steps down to enter the room. The room has a fixed boardroom style layout and has two toilets nearby. Guests requiring greater accessibility can use Charles bedroom which is on the same floor but is larger in size with better access. This could be arranged if required using staff; this issue has not arisen yet but is part of a contingency plan. The meeting room has good natural light but is also served with dimmable spotlights.

Touring Facilities (Rallies)

The caravan field can host caravan rallies during the summer open months. In the field a permanent toilet block is located comprising two ladies and two gents' toilets with one handwash basin in each. Toilets are accessed by one small step up, natural light is low and there is no electric light due to the remoteness of the location. Ralliers are made aware of this and sometimes for larger rallies the organisation will bring in additional toilet blocks. There is no hot water available. Waste bins are in situ and the facility is cleaned on a daily basis when in use.

First Aid

There are 16 trained First Aiders throughout the business with first aid boxes in most departments and company vehicles.

Additional Information

All full time and seasonal staff undergo Fire, Health & Safety and customer service training annually. Public Season signage is displayed to inform visitors of our attractions using the colours blue background and white lettering. Some signs are permanently in use year round, mobile networks tend to work outside in the park but not always inside buildings due to the thickness of the walls. Registered carers are allowed in free of charge providing the disabled visitor pays the admission fee.

Contact Information

Address: Weston Park Enterprises Limited

Weston under Lizard

Nr Shifnal

Shropshire

TF11 8LE

Telephone: 01952 852100

Website: weston-park.com

Grid Reference: SJ807106

Hours of Operation: office 9.00am to 5.30pm Monday to Friday, 24hr voicemail facility for enquiries

For residential guests a 24hr contact number for the butler will be provided.