



## Visiting Weston Park

We are really looking forward to welcoming visitors back to Weston Park. The health and safety of our visitors and staff are of upmost importance as we navigate our way through the Government's Roadmap in easing lockdown.

We have adopted the **Visit Safe** framework created by Historic Houses to help and reassure you as you come back to visit us.

We have also been awarded the We're Good to Go kitemark from Visit England. Our business has been assessed as having followed government and industry Covid-19 guidelines, has risk assessments in place and processes to maintain cleanliness and aid social distancing.

**Areas open to explore include** Temple Wood, the Woodland Adventure Playground, the Maze, the House, the Miniature Railway, the wider parkland, Walled Garden and Formal Gardens. A Parkland Walks map will be available at the admissions point highlighting various walking routes where you can get off the beaten track.

Access to Temple Wood is via a one-way walking route. The rest of the Parkland is open to explore as you wish.

**The Granary Brasserie** is open for indoor dining daily for breakfast and lunch plus dinner on a Friday and Saturday evening.

- #6 Rule of 6 – from any household applies – per table
- Everyone must check into the NHS Track and Trace app please
- All our team will be wearing facemasks but you don't need to when seated
- We strongly recommend that you reserve your table on-line as capacity is limited.

You are more than welcome to bring bikes and well behaved dogs on leads are welcome

## Ticketing & Admissions

We will continue to manage visitor capacity and to do this you will need to pre-book your ticket so that we can safely welcome you all.

- You can arrive any time from 10.30am, last admission is currently 4pm and the Park closes at 6pm. Once you are here you can stay as long as you wish.
- Annual and Resident Pass holders do not need a ticket – please present your membership card at our Admissions point to be scanned
- Historic House Members do not need a ticket – please present your membership card at our Admissions point

- In 2020 we assessed our operations and whilst we strongly recommend that you book your ticket in advance we have made a small allocation of walk up tickets on the day.
- Under4's go free and don't require a ticket
- Please have your tickets ready to be scanned either on your mobile phone or printed off.
- All tickets are non-refundable and non-transferable

### **Annual Memberships**

- If you have a query about your membership, an extension due to the pandemic or when your membership expires please e-mail [membership@weston-park.com](mailto:membership@weston-park.com) and we will respond within three working days
- If you want to sign up for a new membership this needs to be done at the admissions point on the day of your visit. If you intend to buy an Annual Pass please do not buy a ticket in advance.

### **Protecting our team and visitors**

**We are looking forward to welcoming you back to Weston again – all we ask is that you look after each other. Observe social distancing, wear face coverings in indoor areas, be patient with each other and have a wonderful day out!**

Where possible we will insist on contactless cash-free payments

We ask that you following social distancing rules and maintain a two-metre distance from other people

Whilst we have 1,000 acres of Capability Brown Parkland to explore we will be operating a one way route around Temple Wood so please follow the directional arrows. The wider parkland and gardens will be open to freely explore so please be mindful of each other and avoid congregating in areas.

We will make plenty of hand sanitizer available throughout the site and in the toilet facilities

We will clear rubbish bins more regularly than usual but would ask that if you are picnicking out in the wider parkland that you take your rubbish home with you.

We will be disinfecting public areas and following a strict cleaning regime in our toilets at all times and of course – please wash your hands!

**Whilst we will do everything we possibly can to maintain spotless hygiene across the estate we ask that you do not visit if you have or are experiencing symptoms of Covid-19.**

We will monitor our re-opening on a day to day basis; this is just the start of being able to welcome you back to Weston again so please bear with us. . . .