



Visiting Weston Park

We are really looking forward to welcoming visitors back to Weston Park. The health and safety of our visitors and staff are of utmost importance as we navigate our way through the 'new normal'.

We have adopted the **Visit Safe** framework created by Historic Houses to help and reassure you as you come back to visit us.

We have also been awarded the We're Good to Go kitemark from Visit England. Our business has been assessed as having followed government and industry Covid-19 guidelines, has risk assessments in place and processes to maintain cleanliness and aid social distancing.

Areas open to explore include Temple Wood, the Woodland Adventure Playground, the wider parkland, Walled Garden and Formal Gardens. A Parkland Walks map will be available at the admissions point highlighting various walking routes where you can get off the beaten track.

Access to Temple Wood is via a one-way walking route. The rest of the Parkland is open to explore as you wish.

The Granary Brasserie is open and we ask that you follow the following guidelines:

We have reviewed the guidance outlined by the Government and supported by trade body UK Hospitality to ensure we can welcome you safely

- Please book your table on-line and complete all the required fields so that we can comply with the Government's 'track and trace' programme if required. We only require one contact per table booking
- Whilst we strongly recommend that you make a reservation – we will be accepting walk-ups (if we have room) and will ask for contact details upon arrival
- We ask that you use the hand sanitiser available upon arrival
- Our tables will be sufficiently spaced out to ensure the required social distancing
- Your order will be taken at your table and we will be discarding printed menus after every use
- As you would expect, exacting standards of hygiene will be applied throughout the Brasserie from regular toilet cleaning through to the kitchen; all our team will be routinely washing their hands, sanitising work stations and public areas and wearing face masks and gloves where appropriate

- To eat **indoors** we will be welcoming groups of up to two households (including support bubbles) and **outdoors** we can welcome two households or a group of up to 6 people from any number of households
- We ask you to maintain social distancing at all times with diners that are not in your party

Areas closed are the House, the Art Gallery, the Maze and STUFF! Craft Room

You are more than welcome to bring bikes and well behaved dogs on leads are welcome

Ticketing & Admissions

We have decided to start with managing how many visitors we can have on the estate at any one time and to this you will need to pre-book your ticket so that we can safely welcome you all. Once you are here you can stay as long as you wish.

Please book one ticket per person. You can book up to two adults and two children per transaction. If you require more tickets you will need to start another transaction.

We have assessed our operations and whilst we strongly recommend that you book your ticket in advance we have made a small allocation of walk up tickets on the day.

Under4's go free and don't require a ticket

Please have your tickets ready to be scanned either on your mobile phone or printed off.

All tickets are non-refundable but can be transferred to another date.

Annual Memberships

- If your membership has expired – we will extend it to December 2021 upon renewal
- If you want to sign up for a new membership this needs to be done at the admissions point on the day of your visit. If you intend to buy an Annual Pass please do not buy a ticket in advance.

Protecting our team and visitors

Where possible we will insist on contactless cash-free payments

We ask that you following social distancing rules and maintain a two-metre distance from other people

Whilst we have 1,000 acres of Capability Brown Parkland to explore we will be operating a one way route around Temple Wood so please follow the directional arrows. The wider parkland and gardens will be open to freely explore so please be mindful of each other and avoid congregating in areas.

We will make plenty of hand sanitizer available throughout the site and in the toilet facilities

We will clear rubbish bins more regularly than usual but would ask that if you are picnicking out in the wider parkland that you take your rubbish with you.

We will be disinfecting public areas and following a strict cleaning regime in our toilets at all times and of course – please wash your hands!

Whilst we will do everything we possibly can to maintain spotless hygiene across the estate we ask that you do not visit if you have or are experiencing symptoms of Covid-19.

We will monitor our re-opening on a day to day basis; this is just the start of being able to welcome you back to Weston so please bear with us. . . .